

INFORMATION ON EXERCISING THE RIGHT OF WITHDRAWAL

1. Right of withdrawal

You have the right to withdraw from this contract without giving any reason within 14 days. The withdrawal period is 14 days from the day of conclusion of contract. To exercise your right of withdrawal, you must inform

Zell am See-Kaprun Tourismus GmbH
Brucker Bundesstr. 1a, 5700 Zell am See
Registration no.: 53538h (Salzburg Commercial Register)
Tel: +43 (0)6542 / 770
Email: welcome@zellamsee-kaprun.com

in form of a clear statement regarding your decision to withdraw from this contract by registered letter. For this, you can use the attached cancellation form template; however, this is not mandatory.

To comply with the period of notice, it will be sufficient if you send the notification on exercising the right of withdrawal prior to the expiry of the period of notice. Relevant is the date of the postmark.

2. Consequences of withdrawal

- a) If you withdraw from the contract, *Zell am See-Kaprun* shall refund any payments, including delivery costs (except additional costs if you have chosen a delivery method other than the least expensive standard delivery offered by ZT-GmbH), received from you immediately but no later than 14 days from the day your notification of withdrawal, including voucher, was received by Zell am See-Kaprun. For the refund, Zell am See-Kaprun shall use the same payment method you used when carrying out the original transaction; we will not charge you for any fees arising from making the refund.
- b) Together with your notification of withdrawal, you must send back or handover to *Zell am See-Kaprun* any certificates and documents you received. Any direct costs arising in connection with the return shall be borne by you.

Cancellation form template

If you wish to withdraw from the contract, please complete this form and send it to

Zell am See-Kaprun Tourismus GmbH
Brucker Bundesstr. 1a, 5700 Zell am See
Registration no.: 53538h (Salzburg Commercial Register)

I/We hereby withdraw from the contract concluded regarding the order of a value voucher.

Received:

Name of the consumer:

Address of the consumer:

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Signature of the consumer/consumers